



ADRC

Resource Guide

**ASSISTANCE
PROGRAMS**

[888]742-9233

111 E Mullett St, Portage, WI 53901



Welcome to Our Resource Guide!

This guide is designed to provide helpful resources for older adults and individuals with disabilities. While we strive to offer up-to-date information, please note that we do not specifically endorse any of the listed resources. Our goal is to offer a comprehensive starting point for you to explore options that best meet your needs.

To make the guide more accessible, we have broken it down into individual sections. This allows you to find the information you are looking for without feeling overwhelmed by the full scope of resources available. However, if you prefer to view the guide in its entirety, we also offer a complete version for your convenience.

We do our best to keep this guide current, but if you notice any information that is outdated or incorrect, we would greatly appreciate your help in letting us know. You can contact us at adrc@columbiacountywi.gov or by calling (608) 742-9233 with any updates or concerns.

Thank you for using our resource guide. We hope it provides valuable assistance.

Sincerely,

The ADRC of Columbia County

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Aging and Disability Resource Center

Your local connection for support

The Aging and Disability Resource Center provides individuals aged 18 and older and those with disabilities, access to information on long-term care services and support options. Whether you are looking for information resources, or direct assistance, the ADRC is here to help you find the right solutions for your unique needs.

With nearly 500 centers across the U.S., the ADRC offers guidance and support, ensuring that you receive the help and information you need to make informed decisions.

How we can help

Our services include:

- Information & Referrals
- Long-Term Care Options Counseling
- Health & Wellness Programs
- Benefits Assistance
- Adult Protective Services

Who we serve

- Older Adults
- Adults with Disabilities
- Caregivers & Family Members
- Professionals

ASSISTANCE PROGRAMS

DIASTER RELIEF

American Red Cross

www.redcross.org
(800) 733-2767 • (608) 232-5819

Disaster Distress Helpline

(800) 985-5990

Central Wisconsin Community Action Council

www.cwcac.org • (608) 254-8353

EMERGENCY SERVICES

Alert-1

www.alert-1.com • (800) 693-5433

Bay Alarm Medical

www.bayalarmmedical.com
(877) 522-9633

CHEMTREC

www.chemtrec.com • (800) 262-8200

Comfort Keepers

www.comfortkeepers.com • (920) 922-1779

Emergency Services – CDC

www.emergency.cdc.gov • (800) 232-4636

Federal Emergency Management (FEMA)

www.fema.gov • (800) 232-4636

Home Helpers

www.homehelpershomecare.com
(920) 722-2273

LifeFone

www.lifefone.com • (800) 882-2280

Lively

www.lively.com • (866) 359-5606

Medical Guardian

www.medicalguardian.com
(800) 224-6400

MedicAlert + Alzheimer's Association Safe Return

www.alz.org/help-support/cargiving/safety
(888) 572-8566

MobileHelp

www.mobilehelp.org • (800) 992-0616

Night Owl Support Systems

www.nosllc.com • (877) 559-1642

Prairie Ridge Health Lifeline

www.lifelinesls2023.pdf • (920) 623-1280

Project Lifesaver Program

www.co.columbia.wi.us/columbiacounty/
(608) 742-4166

Ready Wisconsin

www.ready.wi.gov • (608) 242-3000

River Haven Shelter

(608) 742-7687

Senior Safety

www.seniorsafety.com • (888) 473-2800

SSM Health at Home VoiceCare

www.ssmhealth.com • (855) 332-6882

**U.S. Department of Veterans Affairs –
National Call Center for Homeless
Veterans**

[www.va.gov/HOMELESS/NationalCallCenter.a
sp](http://www.va.gov/HOMELESS/NationalCallCenter.asp)
(877) 424-3838

Valued Relationships Inc

www.vricares.com • (800) 860-4230

WellBe – Hands Free Health

[www.handsfreehealth.com/medical-alert-
device/](http://www.handsfreehealth.com/medical-alert-device/)

911 Emergency

www.911.gov

ENERGY ASSISTANCE**Energy Assistance for Columbia
County**

(608) 742-4088 • (800) 506-5596
242 W Cook St, Portage, WI

Forward Service Corporation

www.fsc-corp.org
(608) 665-9364 • (800) 771-8420

**Wisconsin Home Energy Assistance
Program**

www.energybenefit.wi.gov
(866) 432-8947

Wisconsin's Energy Help Initiative

www.energyhelp.wi.gov • (800) 522-3014

211 Wisconsin

www.211wisconsin.communityos.org
(877) 947-2211

FINANCIAL ASSISTANCE**Columbia County Department of
Health and Human Services**

(608) 742-9227
111 E Mullett St, Portage, WI

Capital Consortium

www.access.wi.gov • (888) 794-5556

Focus on Energy

www.focusonenergy.com • (800) 762-7077

Keep Wisconsin Warm/Cool Fund

www.kwwwf.org • (800) 891-9276

Social Security Administration

www.ssa.gov

**United States Department of
Agriculture (USDA) – Rural
Development**

www.rd.usda.gov/programs-services
(920) 907-2976

**WI Department of Health Services –
WI AIDS/HIV Health Insurance
Subsidy Program**

www.dhs.wisconsin.gov/hiv
(800) 232-4636

**WI Department of Workforce
Development – Workers
Compensation**

www.dwd.wisconsin.gov/wc

(888) 816-3831 • (608) 266-3131

**WI Housing and Economic
Development Authority (WHEDA) –
Property Tax Deferral Loan Program**

(800) 334-6873

Wisconsin BadgerCare Plus HMO

www.dhs.wisconsin.gov • (888)256-4563

